



# ***Global Pumps & Spares***

**Global Pumps & Spares is committed to:**

- **Providing customers with high quality products and services which meet requirements and are fit for their purpose, at very competitive prices**
- **Operating the business to the systems required by quality management standards**
- **Enhancing the skills of management and staff through review and actively pursuing an on-going training policy, the objective of which is to prepare staff to perform their work more effectively.**
- **Promoting the culture of continual quality improvements and the philosophy of getting things “right first time”.**
- **Rigorously controlling the supply, installation and completion to programme of all projects.**
- **Promoting the quality management systems and ensuring implementation is achieved by internal auditing, management review, corrective and preventive action.**

**Everyone is responsible for the quality within the company and for maintaining high standards.**

**Managing Director  
Global Pumps & Spares**